

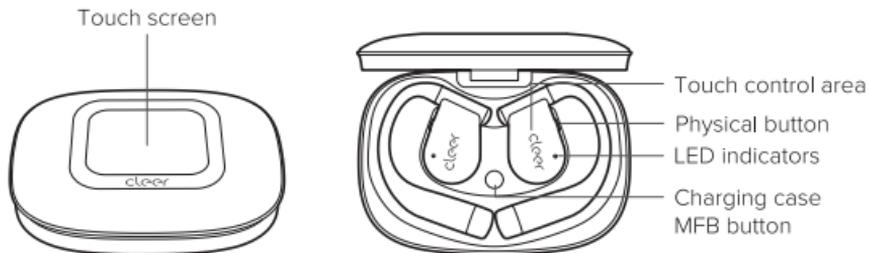
cleer

ARC 5 Music/Sport

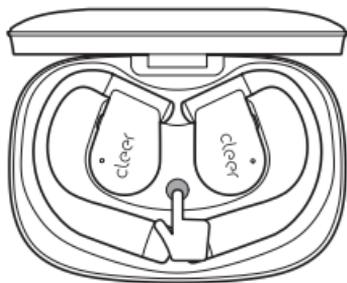
Open Ear AI Headphones

User Manual

Overview



First-time Use



Correct fitting position

For first-time use, open the charging case, tap and hold the MFB button for 2 seconds, until the LED flashes red and white alternately in automatic pairing mode.

* When unboxing for the first time, please remove the protective film inside the charging case before use.

Fitting

Rotate the earhook hinge and slide the earhook behind your ear until it rests gently over the top of your ears.

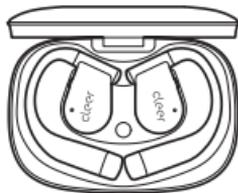


Cleer+ App

Get more control and personalized listening experience with this free App.



Power On / Off



1. Open the charging case. The earbuds will power on automatically.



2. Put earbuds in the charging case and close the lid. The earbuds will enter charging mode and disconnect.



3. Without the charging case:
 - a. To power off manually: Press the physical button on either earbud once, until you hear "Power Off".
 - b. To power on manually: Press the physical button once on both earbuds separately, until you hear "Power On".

Bluetooth Pairing



1. For first-time use, open the charging case and remove the earbuds. The earbuds will automatically power on and enter pairing mode with LED blinking red and white alternatively.

Or remove either earbud, press and hold the physical button for 2 seconds, or quickly tap the touch control area 5 times, until you hear "Looking for device".



Or put both earbuds in the case. Tap [Settings] → [Continue] → [Auxiliary] → [Pairing mode] on the screen. Remove the earbuds from the case, and they will automatically enter pairing mode.



2. Select "Cleer ARC 5" in the pairing list on your mobile device.

- * When you open the charging case for the first time, the earbuds will automatically enter pairing mode with LED blinking red and white alternatively.
- ** Bluetooth disconnects when earbuds are stored in the charging case.

Spatial Audio

OPTIMIZED FOR

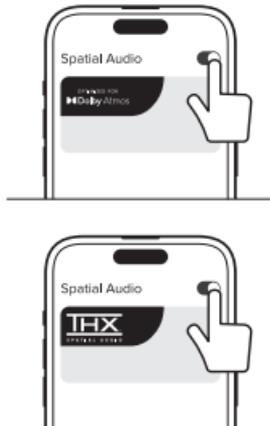
Dolby Atmos

THX
SPATIAL AUDIO

This feature is disabled by default. You can enable or disable it on demand using the following methods:

A

Operate on the homepage of the Cleer+ App



B

Operate on the Dolby and THX interface of the charging case touch screen



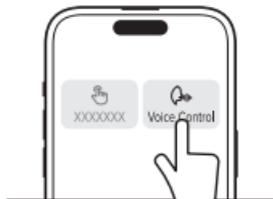
C

Customize quick sound effect shortcuts on the Touch Controls interface of the Cleer+ App.



Voice Control

* Disabled by default. Turn it on in the Cleer+ App.

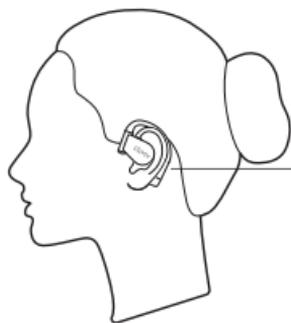


When using the earbuds, simply say the following statements to control the earbuds.

- Previous song / Next song
- Play music / Pause music
- Volume up / Volume down
- Take a photo

Head Motion Control (Music / Call)

* Disabled by default. Turn it on in the Cleer+ App.



Nod x 2

Call: Pick up



Shake head x 2

Call: Hang up/Reject



Turn head to the left
and then turn back

Music: Previous track



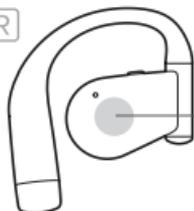
Turn head to the right
and then turn back

Music: Next track

Touch Control (Music / Call)

* You can customize touch controls in the Cleer+ App.

L / R



●
Tap x 1

Music: Play/Pause

● ●
Tap x 2

Music: Next track
Call: Pick up/hang up call

● ● ●
Tap x 3

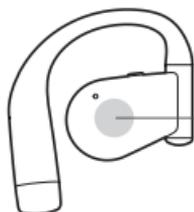
Music: Previous track

▬
Tap and hold

Call: Reject call

Touch Control (Volume)

* This feature is unavailable when using one earbud.



Right earbud

● ▬
Tap x 1 + Hold

Volume up continuously

Left earbud

● ▬
Tap x 1 + Hold

Volume down continuously

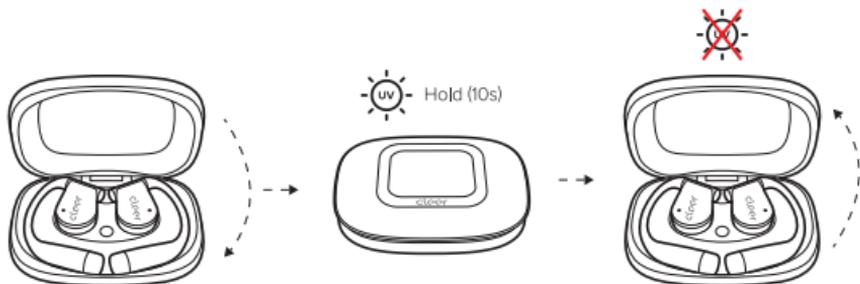
LED Behavior

L / R



○○○○○○	Not connected to any device
○ ○ ○	Connected to a device
○ ● ● ● ●	Pairing
● ● ●	Battery below 10%
▬	Charging
LED OFF	Fully charged

UV Sterilization



* Data provided by a certified third-party testing organization. All data was obtained under laboratory conditions and is for reference only. UV sterilization can effectively eliminate 99.9% or more of harmful bacteria and viruses on the corresponding earbud surfaces, including *Staphylococcus aureus*, *Escherichia coli*, *Candida albicans*, *Pseudomonas aeruginosa*, H1N1 influenza virus, and norovirus.

Charging



Use the included USB-C charging cable to charge.

Restore Factory Settings



Restore Earbuds to Factory Settings

Reset with App: Connect ARC 5 to Clear+ App. Tap [Settings] → [Restore factory setting] in the app and complete the process.



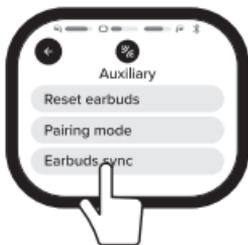
Reset with touch screen: Put both earbuds in the case. Tap [Settings] → [Continue] → [Auxiliary] → [Reset earbuds] on the screen and complete the process.



Restore Charging Case to Factory Settings

Reset with touch screen: Put both earbuds in the case. Tap [Settings] → [Continue] → [Device operation] → [Factory Reset] on the screen and complete the process.

Earbud Peering Mode



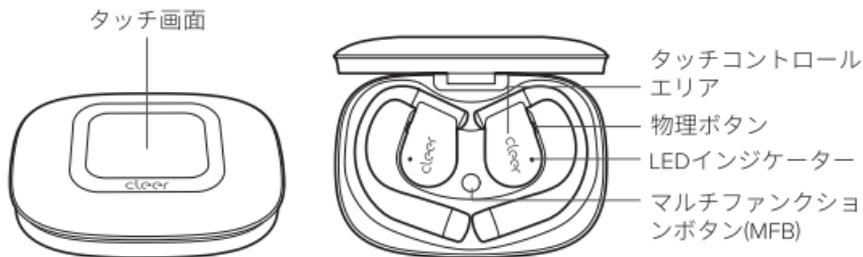
If one earbud is lost, put both the new and original earbud units in the case. Tap [Settings] → [Continue] → [Auxiliary] → [Earbuds sync] on the touch screen and complete the earbud peering process.

Specifications

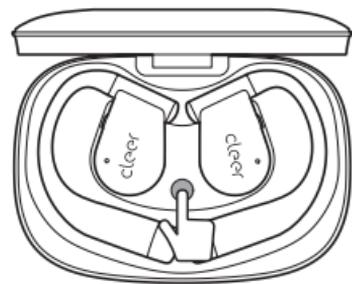
Driver:	16.2mm neodymium dynamic driver
Audio CODEC support:	aptX™ Lossless, aptX™ Adaptive, LDAC, AAC, SBC
Frequency response range:	65 Hz - 40 kHz
Connections:	USB-C cable for charging, charging current 5V/2A
UVC:	UVC 270 ± 10nm
Battery charging (earbuds):	A 5-minute charge will give 2 hours of playtime. Full charge in 1 hour. Less than 2.5 hours for a full charge, when charging via USB-C cable.
Playback time:	Up to 12 hours*. Charging case provides an extra 48 hours of use.
Battery capacity:	Earbuds battery: 3.85V 100mAh 0.385Wh Charging case battery: 3.85V 1250mAh 4.813Wh
Support:	Bluetooth 5.4, A2DP v1.4, AVRCP v1.6.2, HFP v1.9
Weight:	11.5g (per earbud), 117g (earbuds and case)

* Data comes from Cleer Lab. The playtime is tested by AAC-encoded audio at 75% volume on Apple mobile device. Specific battery life will vary depending on the volume, connected device and usage habits. Please refer to your mobile device when you use them. Using Dolby audio, THX spatial sound, or voice assistant features may reduce playback time.

概要



初めての使用



初めて使用する場合は、マルチファンクションボタン (MFB) をタップし、2秒間押し続けて電源を入れます。

* 初めて箱を開けたときは、保護フィルムを取り外してください。



正しい取り付け位置

取り付け

イヤーフックのヒンジを回転させ、耳の上部に自然にフィットするまで耳掛けを耳の後ろにスライドさせてください。



Cleer+ App

無料アプリでコントロールやカスタマイズを行ってください。



電源オン / 電源オフ



1. 充電ケースを開けると、イヤホンが自動的に電源オンになります。

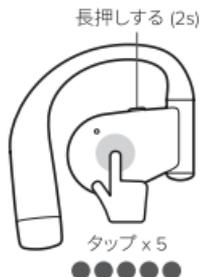


2. イヤホンを充電ケースに収納し蓋を閉じてください。自動的に充電モードに移行し、Bluetooth接続が切断されます。



3. 充電ケース非使用時:
 - a. 手動電源オフ: いずれかのイヤホンの物理ボタンを「パワーオフ」音声が生じるまで1回押し続けてください。
 - b. 手動電源オン: 両イヤホンの物理ボタンを別々に1回押し続け、「パワーオン」音声が生じるまで保持してください。

Bluetoothペアリング



1. 初回ご利用時：充電ケースを開封しイヤホンを取り出してください。自動電源オン後、赤白交互点灯のペアリングモードに移行します。

いずれかのイヤホンを取り外すか、物理ボタンを2秒間長押しするか、タッチ操作領域を5回素早くタップし、“Looking for device”の音声が出るまで操作してください。



両方のイヤホン充電ケースに収納し、タッチ画面上で【設置】→【続行】→【イヤホンアシスト】→【ペアリング】をタップしてください。その後イヤホン充電ケースから取り出すと、自動的にペアリングモードになります。



2. 接続するには「Clear ARC 5」を選択。

- * 初回充電ケース開封時、イヤホンは自動的にペアリングモードに入り、LEDが赤と白で交互に点滅します。
- ** イヤホンを充電ケースに収納すると、Bluetooth接続は切断されます。

空間オーディオ

OPTIMIZED FOR

Dolby Atmos

THX
SPATIAL AUDIO

この機能は、デフォルトでは停止しています。以下の方法で、ニーズに合わせて機能をアクティブ化または無効化することができます。

A

Cleer+ Appのホーム
ページで操作



B

充電ケースのタッチ画
面上で空間オーディオ
のインターフェースを
操作してください



C

Cleer+ Appのホームペ
ージ上の ≡ をタップ、
詳細設定内の【コント
ロール】を選択、ホーム
ページのコントロール内
の【タッチパッド操作】
を選択、タッチパッド
操作内の【空間オーディ
オ】を選択。



スマート音声コントロール

* Cleer+Appのホームページ上の☰をタップ、詳細設定内の【コントロール】を選択、ホームページのコントロール内の【スマート音声コントロール】をタッチでON/OFFを切替



イヤホンを使用する場合、以下の言葉を言うだけでイヤホンを操作できます。

- Previous song / Next song
- Play music / Pause music
- Volume up / Volume down
- Take a photo

通話コントロール / 音楽コントロール

* Cleer+Appのホームページ上の☰をタップして、詳細設定内の【コントロール】を選択、ホームページのコントロール内の【通話コントロール】【音楽コントロール】をタッチでON/OFFの切替



-  首を縦に振る × 2 通話：電話を受ける
-  頭を振る × 2 通話：電話を切る/着信拒否する
-  左に曲げてから戻す 音楽：前の曲へ
-  右に曲げてから戻す 音楽：次の曲へ

イヤホンの操作（音楽 / 通話）

* ご自身で Cleer+ App のタッチをカスタマイズすることができます。

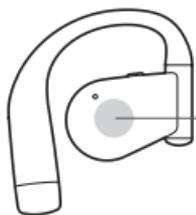
L / R



- タップ x1 音楽：再生/一時停止
- ●
タップ x2 音楽：次のトラック
通話：電話に出る/電話を切る
- ● ●
タップ x3 音楽：前のトラック
- 長押しする 通話：着信拒否

イヤホンの操作（音量）

* 片方のイヤホンだけを使う場合は、この機能は使用できません。



右のイヤホン

- ■
タップ x1 + 長押しする 音量を連続して上げる

左のイヤホン

- ■
タップ x1 + 長押しする 音量を連続して下げる

LEDの状態

L/R



- どのデバイスにも未接続
- ○ ○ 1台のデバイスに接続済み
- ● ● ● ● ● ペアリング
- ● ● 電池が10%未満
- 充電する
- LEDがオフ 充電完了

紫外線(UV)除菌



*すべてのデータは認定された第三者試験機関から取得されていますが、参考用です。対象のイヤホン表面の有害な細菌やウイルスを99.9%以上効果的に除去できます。

充電する



付属のUSB-C充電ケーブルで充電してください。

工場出荷時の設定を復元



イヤホンの工場出荷時の設定を復元

Cleer+ Appでリセット：Cleer+ AppにARC 5を接続後、スワイプしてモジュールを選んでください。【工場出荷時の設定を復元】の項目が出てきたらをタップし、プロセスを完了してください。



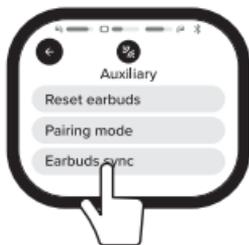
タッチ画面でリセット：両イヤホンを充電ケースに収納し、タッチ画面上で【設置】→【続行】→【イヤホンアシスィ】→【初期設定リセット】をタップしてプロセスを完了してください。



充電ケースの工場出荷時の設定を復元

タッチ画面でリセット：両イヤホンを充電ケースに収納し、タッチ画面上で【設置】→【続行】→【デバイスオペレーション】→【ケースリセット】をタップしてプロセスを完了してください。

イヤホンのペアリングモード



新品イヤホンと既存のイヤホンを充電ケースに収納し、タッチ画面上で【設置】→【続行】→【イヤホンアシスイ】→【左右ペアリング】をタップしてプロセスを完了してください。

仕様

ドライバー：	16.2mmネオジウムダイナミックドライバー
オーディオ・コーデック対応：	aptX™ Lossless, aptX™ Adaptive, LDAC, AAC, SBC
周波数特性レンジ：	65 Hz - 40 kHz
接続：	充電用USB-Cケーブル。充電電流 5V/2A
UVC：	UVC 270 ± 10nm
バッテリーを充電する (イヤホン)：	5分間の充電で2時間再生が可能です。 フル充電も2.5時間未満で完了します、 USB-Cケーブルで充電する場合。
再生時間：	イヤホン最大12時間、充電ケース48時間
バッテリー容量：	イヤホン: 3.85V 100mAh 0.385Wh 充電ケース: 3.85V 1250mAh 4.813Wh
サポート：	Bluetooth 5.4, A2DP v1.4, AVRCP v1.6.2, HFP v1.9
重量：	約11.5g (イヤホン1台あたり)、 約117g (イヤホンとケース)

* データはCleer研究所のもので、再生時間はAppleモバイルデバイスを使い、75%の音量で、AACでエンコードされた音声で試験されています。具体的なバッテリー持続時間は音量、接続されたデバイス、使用習慣によって異なります。使用する場合は、モバイルデバイスをご参照ください。

Tips



Samsung setting reference

1. How to set up your iPhone to answer calls with Bluetooth earbuds: [Settings] → [Accessibility] → [Touch] → [Call Audio Routing] → [Bluetooth Headset]
2. Volume sync setting
 - a. The volume levels between iPhones and earbuds are automatically synchronized.
 - b. Volume levels between some Android phones and earbuds are out of sync. For specific setup instructions, please contact the phone manufacturer's support.

Quick Troubleshooting

1. Low volume issue: Typically caused by unsynchronized volume levels between the earbuds and phone. Please refer to the "Volume sync setting" method above.
2. Earbuds don't charge in the charging case: first make sure the charging case is charged. Then check the charging contacts of the earbuds and the charging case respectively, and use soft cloth to clean up the dirt on the contacts and then try again.
3. Earbuds are hot when charging: when charging earbuds in charging case, especially the earbuds with 0% battery level, it is normal to be slightly hot for the earbuds during fast charging. After taking the earbuds out of the charging case, the temperature of earbuds will return to normal. But when the earbuds become extremely hot, take them out of the charging case immediately and contact the after-sales service for further processing.
4. Touch screen of charging case does not respond: open the charging case, tap and hold the charging case MFB button for 8 seconds and the charging case will be reset.

Maintenance

1. If the earbuds are exposed to dust, sweat, ink, oil, pollen, or chemicals (such as soap, hand sanitizer, shampoo, shower gel, laundry detergent, detergent, cosmetics, anti-UV products, antibacterial spray, high-concentration alcohol, insecticide, and mosquito repellent) and other substances that may cause damage to the earbuds, please dampen a piece of cloth slightly with water and wipe the earbuds. Then, wipe them with a piece of dry, soft lint-free cloth and dry them in the air.
2. Do not use any chemicals or organic solvents (such as soapy water, hand sanitizer or other acid-base solvents) to clean the earbuds, or the residual may cause skin irritation.

3. Please regularly use a soft, lint-free cloth to wipe the earbuds. Do not use paper towels or cloth containing wood fibers. Do not use dirty or abrasive cloth.
4. When you put the earbuds back into the charging case for charging, please make sure that the earbuds are dry and clean.
5. When charging of the earbuds fails, please check whether the charging contacts of the charging case and earbuds are dirty. If yes, please wipe them clean with a piece of cloth or cotton swab, then try again.
6. Please use and store the product and its accessories within the temperature range of 5°C to 35°C. Operating the device in temperatures that are too high or too low may cause malfunctions. When the temperature drops below 5°C, battery performance may deteriorate.

Skin Irritation Notice

1. A small number of users may experience skin reactions due to certain materials, specially when exposed to specific environments or prolonged contact with potential irritants such as soap, sweat, sunscreen, or lotion.
2. To minimize the risk of skin irritation, avoid wearing the product on areas of broken or injured skin.
3. Keeping your earbuds clean and dry can help reduce the chance of irritation.
4. Remember to take off your earbuds regularly to let your skin breathe and your ears relax.
5. If you have sensitive skin, it is recommended not wearing the earbuds for more than 3 hours at a time.
6. If you notice redness, swelling, itching, or any other signs of skin irritation, stop using the product immediately and consult a doctor.

Warranty

Cleer Limited Warranty

Cleer Limited warrants this product against defects in material or workmanship for (1) year as set forth below when purchased directly from Cleer Limited or a Cleer Limited authorized retailer. Pursuant to this Limited Warranty, Cleer Limited will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished product. For purposes of this Limited Warranty, "refurbished" means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies.

Labor: For a period of (1) year from the original date of purchase of the product ("Labor Warranty"), Cleer Limited will, at its option, repair or replace with new or refurbished product, product determined to be defective. If Cleer Limited elects to replace the product after this Labor Warranty has expired but while the parts warranty is still in effect, it will do so for the applicable labor charge.

Parts: For a period of (1) year from the original date of purchase of the product ("Parts

Warranty”), Cleer Limited will supply new or refurbished replacement parts in exchange for parts determined to be defective.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided “AS IS” unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User License Agreements included with the Product for your rights and obligations with respect to the software.

Instructions: To obtain warranty service, you must deliver the Product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to the original Cleer Limited retailer (point of purchase) or Cleer Limited Customer Service. It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is unlikely that such data, software or other materials will be lost or reformatted during service and Cleer Limited will not be responsible for any such damage or loss. A dated purchase receipt from Cleer Limited or a Cleer Limited retailer is required. For specific instructions on how to obtain warranty service for your product, Visit the Cleer Limited website: www.cleeraudio.com

Following warranty service your original Product or a replacement Product will be returned to you as your Product was configured when originally purchased.

Repair / Replacement Warranty: This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become property of Cleer Limited.

This Limited Warranty shall not apply to: (a) consumable parts, such as batteries that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) defects caused by normal wear and tear or otherwise due to the normal aging of the device; (d) damage caused by accident, negligence, abuse, misuse, fire, earthquakes, acts of God or damage resulting from liquid outside of the approved levels; (e) damage caused by operating the device outside Cleer Limited published guidelines; (f) damage caused by service performed by anyone who is not a representative of Cleer Limited or a Cleer Limited authorized service provider; (g) Products whose seals are tampered; (h) Products whose serial numbers have been removed or defaced from such Product; (i) modifications, alterations or repairs to the Product made by a party other than Cleer Limited or a party authorized by Cleer Limited; (j) any failure by End User or a third party to comply with environmental and storage requirements for the Product specified by Cleer Limited, including, without limitation, temperature or humidity ranges; or (k) use of the Product in combination with any third-party devices or products that have not been provided or recommended by Cleer Limited.

LIMITATION ON DAMAGES: CLEER LIMITED SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON

THIS PRODUCT.

DURATION OF IMPLIED WARRANTIES: EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE DURATION OF THIS WARRANTY.

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Notice

Recycling



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When you see the crossed out wheel bin symbol attached to a product, it means the product is covered by the European Directive 2002/96 EC:



Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potentially negative consequences on the environment and human health. Your product contains batteries covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste.

The device complies with RF specifications when the device used at 0mm from your body. Hereby, Cleer Limited. Declares that the product compliance with essential requirements and other relevant provisions of Directive 2014/53/EU.

The device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1.L'appareil ne doit pas produire de brouillage;

2.L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure Statement:

The device is compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance.The device can be used in portable exposure condition without restriction.

Le présent appareil est conforme Après examen de ce matériel aux conformité ou aux limites d'intensité de champ RF, les utilisateurs peuvent sur l'exposition aux radiofréquences et compliance d'acquérir les informations correspondantes. L'appareil peut être utilisé dans des conditions d'exposition portatives sans restriction.

FCC STATEMENT :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference, and

(2)This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

RF warning statement:

The device has been evaluated to meet general RF exposure requirement. The device can

be used in portable exposure condition without restriction.

Register your product and get support at www.cleeraudio.com

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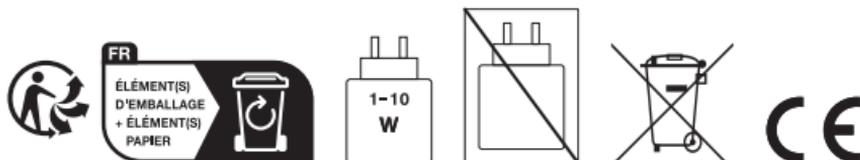
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